

HELIOS ESS: Closed Loop Charging Limited to 150A

CSB Number	855-0018 REV B
Date	August 12, 2025

URGENCY

HIGH:
Action immediately

MEDIUM:
Action when possible

LOW:
Action if necessary

INFORMATION ONLY

PRODUCTS AFFECTED

52-48-16000 HELIOS ESS

SYMPTOM OBSERVED

Closed loop charging is limited to 150A.

POSSIBLE CAUSE

Maximum current limited to 150A in the firmware.

FIELD CORRECTIVE ACTIONS

Update the battery firmware to v4.8.3.0 or newer. Prio to updating the battery firmware, ensure to update Lynk Access to v2.3.0 or later, and LYNK II firmware to v2.3.0 or later.

You will find the necessary documentation, programs and firmware here:
<https://discoverenergysys.com/support/resources>

If you have any questions or concerns, please contact support here:
<https://discoverenergysys.com/contact/contact-technical-support>

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